

RETURN POLICY

Any return without return confirmation prior to send the package will not be accepted.

Returned amounts will be refunded back to original payment method.

You can place a request for retrun only once for each order.

If you received any defected products or the incorrect shipment of products, please return back to us. (Please contact us for more detailed assist.) If you are returning your order without the cause of defect or incorrect shipment, you will also be responsible for the return shipping cost.

When sending back a return package to us, please include the order invoice which is confirmed for return request in the return box.

Without an order invoice or return confirmation, the return process may be delayed or rejected to be processed.

* All returns must be requested within 14 days from shipping date.

* Return amount can be adjusted while return processing team checking returned products depends on product condition and return reason.

* Please see below for our step by step return instruction.

How to Return

Step 1, Go to Account > Order History.

Step 2, Check your Order ID to return products, and send email to ino@eulbiss.com for return confirmation request.

Email Title : RETURN, Your Order ID

Email Content : product return request details and return reason.

As soon as we receive the email and our Return Department will reply in order for return process.

Step 3, If you received return confirmation reply email from us, please follow the return instruction sent via email.

Step 4, Package returning items and the order invoice in a box and ship return package via lowest cost shipping service with tracking number to

TMWELLBEING LLC

Return Dept.

3235 Satellite Blvd Bldg 400 Suite 290

Duluth, GEORGIA 30096

* Return shipping cost will be reimbursed if you return for defective or wrong item received.

* Return shipping cost reimbursement will not exceed original order shipping fee.

* Please send email the return tracking number with order id to info@eubliss.com

The Return amount will be refunded to your original payment method after we receive the package.

It will take up to 14 business days for a return request to be completed after we receive the return package.